



Quality and Food Safety Global Policy



OBJECTIVE

Become the recognized premier company in the packaged food industry, committed to providing wholesome, safe, and high-quality products to the marketplace that meet and exceed customers' expectations by establishing and maintaining a strong food safety culture and relentlessly pursuing enhancements in all aspects of the value chain.

POLICY

At Sigma, quality and food safety is everyone's responsibility. This is reflected in a commitment to the continuous improvement of its quality and food safety management system, following global trends on modernization and sustainability, developing the skills and knowledge of its collaborators through effective training, and complying with the applicable laws, regulations, and standards where it operates. This system is based on the empowerment of its partners and collaborators to become active participants in the detection and mitigation of risks.

Our Quality and Food Safety Policy focuses on six fundamental principles:

- ***Quality and Food Safety Management System:*** Complying with the standards indicated in schemes recognized by GFSI (Global Food Safety Initiative), pre-requisite programs, corporate quality guidelines, and safety procedures.
- ***Standards for the Supply of Materials and Services:*** Monitoring and establishing the requirements for the standardization of vendors to mitigate the entry of defects into the value chain.



- ***Measurement Management System:*** Developing and implementing reliable measurement methodologies to verify the compliance of products, processes, and infrastructure standards.
- ***Sanitary Design and Hygiene of Facilities and Process Equipment:*** Promoting the principles of hygienic design in the acquisition and renovation of equipment and facilities to prevent and correct possible causes of failures, defects, and rework.
- ***Quality and Food Safety in the Value Chain:*** Integrating the fundamentals of quality and safety into the conception of new designs, the execution of transformation processes, and product handling.
- ***Product Traceability and Crisis Management:*** Bolstering a traceability system using technology to facilitate crisis management and process resolution.